

# LED Limited Warranty



- CREE & DoB LED modules have 5 year warranty
- ERP Drivers have 5 year warranty
- EMD-09-ST emergency pack electrical parts have a 5 year warranty and 3 years for the battery as prorated from the date of shipment.
- SL-60-TYPE1 emergency pack electrical parts have a 3 year warranty and 2 years for the battery as prorated from the date of shipment.
- All other fixture components have a 3 year warranty.

*Note: Specifications subject to change without notice. Terms and conditions apply.*

LUM-TECH warrants its LED Modules/Drivers, DoB LED Modules, and EMD-09-ST Emergency Drivers against defects in material and/or workmanship for a period of Five (5) years or 50,000 hours from date of original purchase and agrees to repair or at the company's option, replace the defective product without charge for replacement parts. This does not include labor to remove or reinstall the fixture(s). A limited 3-Year Warranty is provided for Housing and other Non-Electronic Components.

This warranty is extended only to the original purchaser of the product with purchaser's receipt or other proof of original purchase date is required before warranty performance shall be rendered. This warranty only covers product failure due to defects in materials and/or workmanship which occurred during normal use. Lum-Tech will not be responsible under this Warranty for any failure of the Product(s) that results from external causes such as: accident, misuse, abuse, lack of reasonable care, alteration, physical damage; exposure to adverse or hazardous chemical or substances; use of reactive cleaning agents and/or harsh chemicals to clean the Product(s); discoloration of components, environmental conditions; vandalism; acts of nature; fire; power failure, improper or unstable power supply, power surges or dips, and/or excessive switching on and off; vibration; animal or insect activity; fault or negligence of purchaser, end user and/or any third party; improper or unauthorized use, handling, storage, installation, maintenance or service, including failure to abide by any product classifications, certifications, environments or failure to comply with any applicable national and local standards, codes, recommendations, product specification sheets, or instructions; use of the Product(s) with products, processes or materials supplied by any end user or third party; or any other occurrences beyond Lum-Tech's reasonable control.

Lum-Tech shall not be liable for incidental, special or consequential damages resulting from the use of the product(s) or arising out of any breach of this warranty. All implied warranties, if any, including implied warrants of merchantability and fitness for a particular purpose, are limited in duration to the duration of this expressed warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply. No other warranty, written or verbal is authorized by Lum-Tech. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To obtain warranty service, please contact Lum-Tech at 1245 North Church Street, Suite # 12, Moorestown, NJ 08057. List product model number(s) and problem(s) you are experiencing along with your company name, address and telephone number. You will then be contacted with a solution or a Return Material Authorization (RMA) number with full instructions for returning the product(s). All returned products must be accompanied with the RMA Number issued by Lum-Tech and must be returned prepaid. Any product(s) received without a RMA Number from Lum-Tech will be refused. Ensure returned product(s) are properly packaged to prevent physical and/or cosmetic damage. Lum-Tech is not responsible for merchandise damaged in transit. Repaired or replaced products shall be subject to the terms of this warranty and are inspected prior to shipping. When received, immediately inspect replacement product(s) for evident of visible or concealed damaged. Notify driver and promptly file a claim with delivering carrier.

## **LED Modules/Drivers, DoB LED Modules, and Emergency Drivers End of Life Maintenance Procedure:**

Contact & consult with factory prior to repairing or replacing parts on the non-functioning LED fixture(s)